

Stephen C Bird

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PROFILE

A Team Leader / Systems Analyst (Test Analyst / Senior Developer) with 3 years pre-commercial and over 20 years commercial experience in IT and Communications. Worked for the Private and Public sector both home and overseas. Worked with PHP, MySQL also MSSQL, Visual Basic 6 and Visual Foxpro plus some Java and HTML. Worked in the Financial Services, Environmental Monitoring, Investment Banking, Incentives, Flat Glass, Mass Transit, Insurance and other sectors. Full clean driving licence.

SKILLS & ACHIEVEMENTS

Technical Skills & Projects

- IT Systems Analysis
- Design, Develop and Test software.
- Design and Develop VoIP systems for call centre.
- Worked with and enhanced remote communication system.
- Shadowed original long term Foxpro developer. Redeveloped code for web use.
- Designed and Tested a set of Insurance module for 1,000 laptop-based sales staff.
- Set up a software Quality Control centre for Citibank in London.
- Designed, Developed and Tested modules for a PC - A/S400 based Cable Billing System.
- Transferred knowledge of Visual Foxpro to a Java based developer so they could understand an old system whilst it was being replaced with modern code.
- Managed a small software company.
- Designed, Developed and Tested a simple Hotel system for a resort hotel in Jamaica.

CAREER SUMMARY

Credit Advocates Ltd.

Permanent

May 15 – Oct 15

Credit Advocates was set up as a Financial Services company regulated by the Financial Conduct Authority. It was started as a two-man company with me as sole Director.

Design and develop web based financial systems in PHP 5 /MySQL 5.5. Install and maintain VoIP based PBX. To learn all the regulations and help create the regulatory documentation required to support the regulations. To liaise with the CRM software company, the regulation compliance company and the regulator. Also, to provide technical based consultancy to a Claims Management company.

Clarke Green Ltd.

Contracting

May 12 – Mar 15

On Contract to Clear View Finance Ltd, Debt Line Direct Ltd, Haydon Associates and Best Solution. (Midlands)

Jan 14 – Mar 15

Senior Developer / Support Analyst. To design software, write test plans, document (technical) and develop reporting systems specific to this site in PHP 5, MySQL 5.5. To work with Management and Staff to provide practical systems. To support the VoIP PBX. To aid the remote support company (most of the former IT department in the North West) in setting up new equipment to save site visits.

On Contract to Expert Money Solutions, One Tick Ltd, Haydon Associates and Best Solution. (North West)

May 12 – Dec 13

Senior Developer / Support Analyst. To train a new person to support the dialler. Support and maintain the database systems in PHP 5, MySQL 5.5 and MS SQL. Maintain the VoIP PBX. Design and develop staff reporting based on clocking system, database usage and VoIP PBX usage in PHP 5, MySQL 5.5. To write a test plan for the system. To work with Management and Staff to get the requirements for the design and interface for the reporting system. To capture and document their immediate needs and their desires for the system. To design, write test plans, document (technical), implement and test other small PHP/MySQL reporting systems. Test the two other developers work.

Soho Law Ltd.

Permanent/Contracting

Oct 10 – Mar 12

On Contract to Gregson and Brooke Ltd, Expert Money Solutions and Finance Advice Bureau Ltd (One Tick Ltd). (North West)

Jan 11 – Mar 12

Senior Developer / Support Analyst. Design, document (technical) and develop early phase of document / contract reading, decoding and storage system in PHP 5, MySQL 5.1. Working collaboratively with the

management to plan and implement all the design stages, carrying out user testing as part of phase 2 of the project. Test systems by the other developer. Provide support for a VoIP based PBX and a VoIP dialler.

In house

Oct 10 – Dec 10

Senior Developer / Support Analyst. Design and develop web based CCJ tracking system in PHP 5, MySQL 5.1.

AEA Technology plc (NETCEN)

Permanent

Sep 05 – Jul 10

Senior Developer (for PHP 4 and Visual FoxPro 9). There was a small IT development team housed in another building and one developer housed in this building. I was brought in to shadow this developer, bring his work up to the modern day and to develop other systems as required. Our building held a separate section of the company but initially all the web work was done by this main IT team. As I got my feet under the table, I was permitted to work on these web systems as well. The main IT support – such as PCs – was done by an external company (originally part of AEAT).

The original system was in Visual Foxpro which output flat files that were sucked into the web-based system overnight. My task was to create a system that would make this data more rapid available and to do it in PHP/MySQL.

Adare ODC (Kall Kwik/Prontaprint)

On Contract

Feb 05 – Sep 05

Senior Analyst / Programmer. To develop a data extraction program to allow data to be used in a new environment. To help document and understand the older VFP6 systems and to train in-house staff on the maintenance of those systems.

CBIS / Convergys EMEA Ltd. (USA:CVG).

Permanent

Mar 99 - Aug 02

Systems Analyst (for Visual FoxpPro 6 and Visual Basic 6) CSR visual front end (A/S 400 back end). To develop for Telewest a visual front end to ICOMS – a convergent cable billing system – for use by CSRs. Brought in to learn the system end to end and provide knowledge to my teammates. (2 years). Software distribution creation and testing.

Magnus Micros

As Contractor

to Feb 99

Dell Computers (Germany).

On Contract

Aug 98 - Feb 99

Senior Developer / Support Leader (Clipper 5.3) helping develop Year 2000 solutions and supporting the existing system. There was a need to provide extra cover during this changeover period, as the new Oracle system was brought in.

CitiBank NA (Canary Wharf).

On Contract

Jan 98 - May 98

Quality Assurance / Test Manager (for FoxPro 2.x DOS & Windows, Visual FoxPro 3 & 5 and RPG II) working with a team of 12 maintaining and developing Investment Management software that runs unmanned, overnight. Independent System Testing, Managing the Quality of Y2K project. Setting up of the Quality Assurance section and writing Coding Standards.

United Assurance Plc.

On Contract

Apr 97 - Jan 98

Team Leader / Systems Analyst (FoxPro for Windows). Running a team adapting software to meet Insurance regulations and for merging of Northern and Southern systems. This was a 3-month contract initially to merge the two companies together and supply the 1,000 salesmen (with laptops) with merged software. Then we were asked to stay on another 5 months.

EDUCATION, TRAINING and QUALIFICATIONS

Training

ISEB Intermediate Certificate for Software Testing – passed Aug 2008

Training

ISEB Foundation Certificate for Software Testing – passed Aug 2002

College

2 x City and Guilds – Telecommunications, Radio and Line

School

5 x GCE 'O' Level – Maths, Additional Maths, English Language, Physics, Chemistry

INTERESTS

Golf, Communications, Electronics, Computers and Model Railways. Light Classical & Pop music.

References available on request.